



Welcome at the Hotel Kaiserhof!

Each of our 57 rooms in the 200-year-old historical building at the market place is something special. With us you can take advantage of several services free of charge, do sports in the gym or relax in our wellness area with a sauna and a steam bath. For starting your day strengthened our restaurant invites you to a delicious and balanced breakfast from our buffet. We want you to feel completely comfortable during your stay with us.

Experience warmth and a little feeling like being at home in the heart of Karlsruhe. Enjoy every moment from the first to the last minute.



Kaiser's breakfast

Start your day imperially!

We prepare a lovingly designed breakfast buffet that leaves nothing to be desired. From salmon and smoked trout over pancakes and scrambled eggs to cereals and muesli, we offer a balanced and enjoyable breakfast for every taste for the best start into your day. In addition to various coffee and tea specialities, we also prepare gluten-free baked goods or lactose-free milk on special request.

Our breakfast times:

monday - friday

06:30 a.m. - 10:00 a.m.

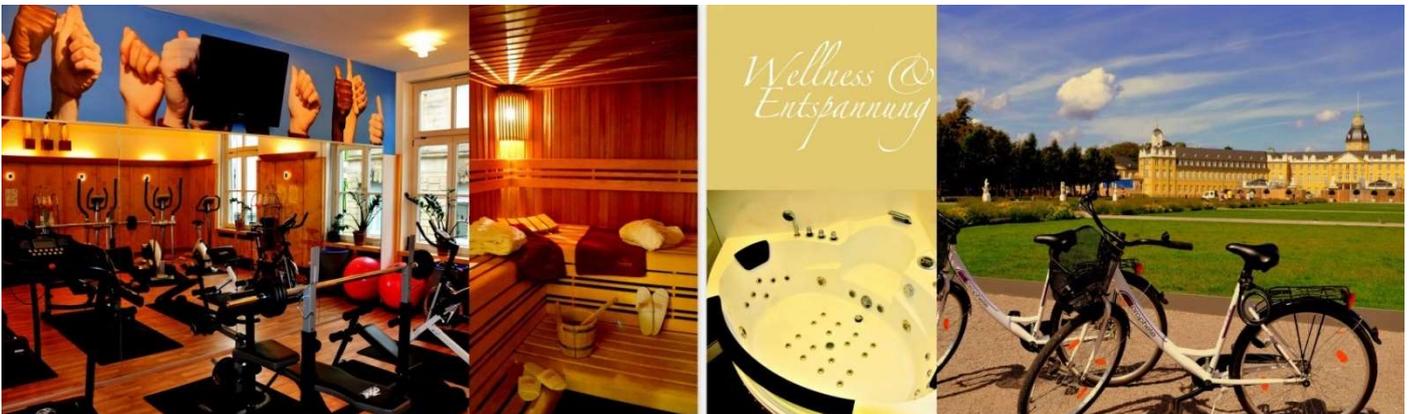
weekends and public holidays

06:30 a.m. - 11:00 a.m.



Kaiser's inclusive services

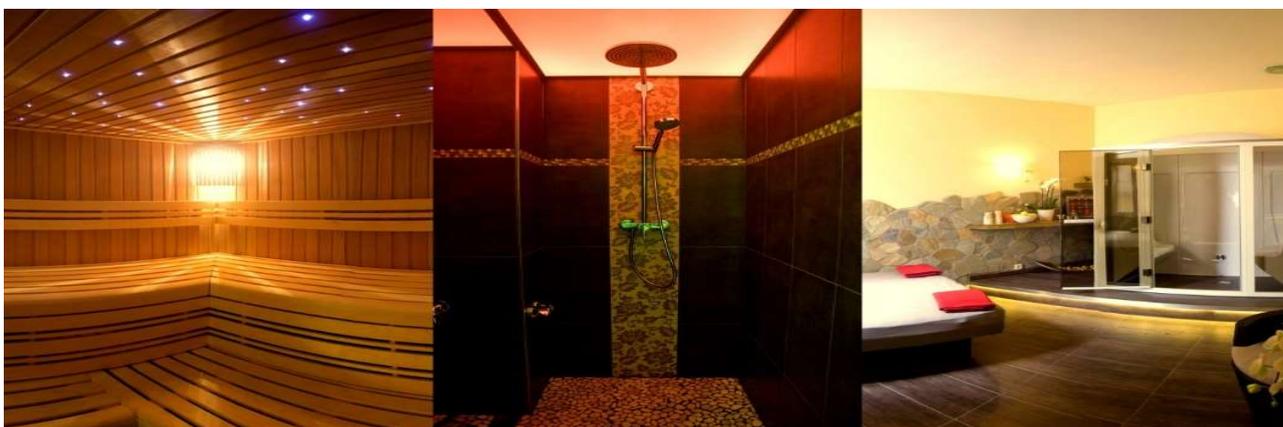
- Kaiser – breakfast buffet
- the first fill of your minibar
- use of the wellness area with sauna and steam bath
 - sport in the Kaiser's gym
 - WIFI throughout the house
- fixed line calls all over Europe, to China, Canada and the USA
 - pillow menu
 - bike rental



Kaiser's relaxation and fitness

sauna & steam bath

Treat yourself to a harmonious end to the day in our hotel wellness area. Whether in the finnish style sauna or steam bath, here you may relax and find your inner balance again. Pamper yourself with our selected classic or special aroma infusions. Take a rest and lean back with a freshly brewed tea and forget about the everyday life. Our wellness area is open every evening from 6 p.m. to 11 p.m.



fitness - gym

You can train your condition and keep fit in our gym. The cardio and strength machines offer you good training conditions to maintaining your performance and getting fit all over the day.

Equipped with a treadmill, a weight bench and power station, spinning bike, cross trainer, rowing machine, weights and dumbbells, you can train your strength and endurance and stay in shape. For refreshment during your training you will always find fresh water and for accompanying entertainment a flat screen TV and a stereo system.





TV channel list

- | | | | |
|----|-----------------|----|--------------------------|
| 1 | Das Erste HD | 43 | NDR SH |
| 2 | ZDF HD | 44 | NDR MV |
| 3 | ZDF neo HD | 45 | MDR |
| 4 | RTL | 46 | MDR Sachsen-Anhalt |
| 5 | SAT.1 | 47 | MDR Thüringen |
| 6 | VOX | 48 | RBB Brandenburg |
| 7 | ProSieben | 49 | BR Fernsehen |
| 8 | RTL2 | 50 | SWR RP |
| 9 | kabel eins | 51 | RBB Berlin |
| 10 | arte HD | 52 | ÓNDE HD |
| 11 | ProSieben Maxx | 53 | WDR Köln HG |
| 12 | 3Sat HD | 54 | BR Fernsehen |
| 13 | DMAX | 55 | BW Family |
| 14 | TLC | 56 | Kraichgau TV |
| 15 | Sixx | 57 | NDR Niedersachsen |
| 16 | Sky Sport | 58 | Bibel TV |
| 17 | Sport1 | 59 | Deutsches Musikfernsehen |
| 18 | Eurosport | 60 | Viva / Comedy Central |
| 19 | N24 | 61 | Deluxe Music |
| 20 | n-tv | 62 | Xite |
| 21 | tagesschau24 | 63 | Nicelodeon |
| 22 | CNN | 64 | Tele 5 |
| 23 | ZDF info | 65 | BBC News |
| 25 | Kabel doku | 66 | France 24 |
| 26 | N24 doku | 67 | Al Jazera |
| 27 | SAT.1 Gold | 68 | Bloomberg TV |
| 28 | NITRO | 69 | CGTN |
| 29 | Welt der Wunder | 70 | Russia Today |
| 30 | Health TV | 71 | TRT Türk |
| 31 | Baden TV HD | 72 | TV |
| 32 | Kika HD | 73 | TF1 |
| 33 | Toggo+ | 74 | Deutschland |
| 34 | Disney | 77 | RTL plus |
| 35 | RIC | 79 | k-tv |
| 36 | BBC HD | 80 | ARD-alpha |
| 37 | Servus TV | 81 | Super RTL |
| 38 | SWR BW HD | 82 | SonLife |
| 39 | Sonnenklar TV | 83 | Phoenix |
| 40 | HR HD | 84 | Juwelo |
| 41 | NDR | 85 | Astro TV |
| 42 | NDR HH | 86 | God TV |



Radio channel list

100	1Live	136	MDR Sputnik	171	Sunshine Live
101	1 Live	137	MDR Thüringen	172	Alternative FM
102	cosmo	138	MDR Sachsen	173	Antenne 1
103	Kiraka	139	MDR1	174	Antenne Bayern
104	WDR2	140	MDR1 MV	175	Die Neue Welle
105	WDR5	141	MDR2	176	Die Neue Welle
106	WDR4	142	MDR90.3	177	DomRadio
107	WDR5	143	MDR Info	178	Donau 3FM
108	WDR event	144	MDR Info S2	179	Energy
109	Das Ding	145	NDR Kutter	180	FM4
110	SWR Info	146	NDR Welle Nord	181	Ö1
111	SWR1 BW	147	N-Joy	182	Ö2
112	SWR1 RP	148	Bremen1	183	Ö3
113	SWR2	149	Bremen	184	Ö4
114	SWR3	150	Nordweststrand Antenne	185	Planet Radio
115	SWR4 BW	151	Brandenburg	186	Radio Regenbogen
116	SWR4 RP	152	FRITZ	187	Radio Ton HN
117	HR1	153	Inforadio	188	Rockklang Radio
118	HR2	154	Kulturradio	189	RTL
119	HR3	155	radio Berlin 88.8	190	SRG-DRS1
120	HR4	156	radio eins	191	SRG-DRS2
121	HR Info	157	SR1 Europawelle	192	SRG-DRS3
123	You FM	158	SR2 Kulturradio	193	Swiss Classic
124	BS Aktuell	159	SR3	194	Swiss Jazz
125	BS plus	160	Dkultur	195	Swiss Pop
126	Bayern 1	161	Deutschlandfunk		
127	Bayern 2	162	Dradio Wissen		
128	Bayern 3	163	80s 80s		
129	Bayern plus	164	ERF Plus		
130	PLUS	165	Jazz FM		
131	MDR Aktuell	166	Klassik Radio		
132	MDR jump	167	Radio B2		
133	MDR Klassik	168	Radio Bo3		
134	MDR Kultur	169	Radio Hoerb		
	MDR Sachsen-				
135	Anhalt	170	Radio Paloma		

Kaiser's excursion tips

Shopping and Experience

Ettlinger Tor Karlsruhe

Just 100 meters from our hotel entrance you find the large shopping centre, which leaves nothing to be desired. With around 130 shops, restaurants and cafes, the Ettlinger Tor on 33.000 square meters is a real shopping wonderland.

Ettlinger Tor Karlsruhe, Ettlinger Tor Platz 1, www.ettlinger-tor.de



Karlsruher Zoo & Stadtgarten - zoo & zoological city garden

The beautiful Karlsruhe Zoo is located in the heart of the fan called city near the central station. What is special is the unique of the zoo and the old and big city garden. With a walk of 20 minutes from our Hotel you reach the Zoo and Garden.

Zoological Garden, Ettlinger Straße 6, www.karlsruhe.de



culture and art

Naturkundemuseum - Natural History Museum

The museum is interesting for children as well as for adults. Changing exhibitions and the Vivarium with exotic animals are attracting young and old as well.

National History Museum, Erbprinzenstraße 13, www.smnk.de



ZKM Media Museum

The ZKM - centre for Art and Media Technology combines production and research, interesting exhibitions and special events. The museum is absolutely worth seeing.

ZKM Centre for Art and Media Technology, Lorenzstraße 19, www.zkm.de





Badisches Landesmuseum - Baden State Museum

The Museum shows the important collection and special exhibitions of historical living environment of prehistory and early history. The Baden State Museum is located inside the beautiful Karlsruhe castle. It is one of the great cultural history museums in Baden - Württemberg.

Baden State Museum, Schloßbezirk 10, www.landmuseum.de



Staatliche Kunsthalle - State Art Gallery

The Karlsruhe State Gallery beside the botanical garden is a building which is unique in terms of architecture and history. The museum offers a collection of paintings from different art styles and eras. Interesting, current exhibitions are offered throughout the year. A must for art enthusiasts!

State Art Gallery Karlsruhe, Hans-Thoma-Straße 2
www.kunsthalle-karlsruhe.de



Badisches Staatstheater – Baden State Theatre

The Baden State Theatre offers a rich and extensive program. Modern productions of classics from theatre, ballet or opera are offered. The Handel festival attracts many music fans from all over Europe every year in February.

Baumeisterstraße 11, 76137 Karlsruhe
www.staatstheater.karlsruhe.de



Sandkorntheater – Theatre „Sandkorn“

Founded in 1956, the theatre all the time developed and is today a modern theatre, which shows contemporary pieces and newly published classic and over that a program for the young audience with children's book stories.

Sandkorn-Theater Karlsruhe, Kaiserallee 11, 76133 Karlsruhe,
www.das-sandkorn.de





Kammertheater

Modern stage in a former bank with drama,
Musicals and cabaret as well as some famous actors.

Kammertheater Karlsruhe, Herrenstraße 30/32, 76133 Karlsruhe
www.kammertheater-karlsruhe.de



nature and relaxation

Europabad Karlsruhe

In this bath you can experience wellness and bathing fun with the whole family and pure holiday feeling. With a water fall and the large outdoor pool you can relax for the whole day. The 170m long water slide is one of the longest slides in southern Germany and offers fun for young and old.

Europabad Karlsruhe, Hermann-Veit-Straße 5
www.ka-europabad.de



Thermalbad Vierordt - Thermal Bath Vierordt

The Thermal Bath Vierordt is the oldest bathing establishment in Karlsruhe. The historical monument of cultural importance in the style of the Neo-Renaissance is located next to the Congress Centre.

Thermal Bath Vierordtbad, Ettlinger Str. 4, www.ka-vierordtbad.de



Botanischer Garten - Botanical Garden

The Botanical Garden is located next to the Karlsruhe Castle. It is a small blossoming idyll in the middle of the hustle and the bustle of the city. Special plants, greenhouses and the special architecture invite you to stroll

Botanical Garten Karlsruhe, Hans-Thoma-Straße 6
www.botanischer-garten-karlsruhe.de



Schloss Karlsruhe - Karlsruhe Castle

The Castle was built in 1715 as the residence of Margrave Karl Wilhelm. Today the building houses the Baden State Museum and part of the German Federal Constitutional Court. The Castle Parc invites you to linger and stroll.

Karlsruhe Castle, Schlossplatz





Experience and enjoyment

Casino Baden-Baden

The Casino in Baden-Baden is one of the oldest and most traditional in all of Europe. There is a wide range of classic games and often prominent guests.

Casino Baden-Baden, Kaiserallee 1, 76530 Baden-Baden,
www.casino-baden-baden.de



Passagierschiffahrt MS Karlsruhe - Passengership MS Karlsruhe

The passenger ship "MS Karlsruhe" started to cruise the Rhine Harbour first in 1972. The tour starts at Karlsruher Rheinhafen and sails up or down the Rhine and approach the cities Heidelberg, Speyer and Straßbourg. Cast off for a trip on a Rhine!

KVVH GmbH Rheinhäfen, Werftstraße 2,
<http://www.rheinhafen.de/fahrgastschiff-karlsruhe>



Turmberg mit Bergbahn – Turmberg mountain cable car

Turmbergbahn is a funicular and made his first trip uphill in 1888. Above an observation desk invites you to a panoramic view over Karlsruhe to the Palatinate Forest and the French Vosges. Alternatively, you may choose 520 stairs up or down the Turmberg.

Turmbergbahn, Bergbahnstraße, 76227 Karlsruhe - Durlach



Europa Park Rust – Europe Funpark Rust

The largest funpark in Germany promise a great day for the whole family. Imposing roller coasters and culinary delights from all over the world leave nothing open to be desired. The park is about 100 km far from Karlsruhe to drive down the highway A5 towards Freiburg.

Europapark Rust, Europa-Park-Straße 2, 77977 Rust,
www.europapark.de



shopping and relaxing

Soap Mystic

Sniff your way through the range of cold-stirred natural soap. Handmade soaps, body oils, body butter and bath sweets are available from own production.

Soap Mystic, Rebenstraße 10, 76227 Karlsruhe,
www.soapmystic.com



Baan Thai Massage

The traditional Thai massage looks back on a more than 2500-year-old history. The body energy flows should be activated and strengthened to promote physical, mental and spiritual well-being. You may choose between different types of massage.

Baan Thai Massage, Adlerstr. 7, 76133 Karlsruhe,
massage-ka.de



Beauty & Fishspa Karlsruhe

This is a special kind of wellness experience. Your feet are cared for without blades and grinding materials. The Garra rufas kiss your feet as long as you like. As a result you get wonderful soft and well-groomed feet. Facial massage, manicures and pedicures and further treatments are also offered.

Hirschstraße 9a, 76133 Karlsruhe, www.beauty-fishspa-karlsruhe.de





Going-out in Karlsruhe

Cocktailbars

Hemingway Lounge €€

Atmospheric bar with live jazz music and bar jazz. Snacks, cocktails and small dishes.
Uhlandstraße 26, 76135 Karlsruhe, ☎ +49 (0)721 49972877, www.hemingwaylounge.de

Carlos Cocktail Bar (smokers bar) €€€

In stylish furnished rooms you can enjoy unusual cocktail creations or classical variants.
Markgrafenstraße 32, 76133 Karlsruhe, ☎ +49 (0)721 46719460, www.carloscocktailbar.de

Cuts & Glory €€€

Classic cocktail bar which occasionally breaks with the conventions, but always keeps an eye on a high quality standard.

Hirschhof 5, 76133 Karlsruhe, ☎ +49 (0)178 8001040, www.gutsandglory.bar

Der Koffer Raum €€€

The guests of the bar can expect factual, dark interior with candle light and innovative cocktail creations.

Hirschstraße 17, 76133 Karlsruhe, ☎ +49 (0)721 18054803, www.derkofferraum.de

Cafés

Konditorei und Confiserie Böckler - confectionary Böckler

The pastry Böckler offers fine cakes, chocolates and ice cream. A large cozy indoor and a sunny outdoor place invites you to enjoy the sweet temptations.

Kaiserstr. 141, 76133 Karlsruhe, ☎ +49 (0)721 864890, www.boeckeler.org

Café-Bohne

Small cafe with outdoor tables at Lidellplace, a small city square with trees. Cozy familiar atmosphere, only open during the day.

Markgrafenstraße 30a, 76133 Karlsruhe, ☎ +49 (0)172 7231250



MoccaSin Coffee

CoffeeShop for fair trade coffee, smoothies and american pastries with its own newspaper concerning all around coffee.

Ritterstr. 6, 76133 Karlsruhe, ☎ +49 (0)721 9212129, www.moccasin-coffee.de

Segafredo Espresso Bar

Cozy italian espresso bar for a small coffee stop during shopping and sightseeing. Small interior but outdoor tables in between a crowdy shopping street.

Erbprinzenstr. 27, 76133 Karlsruhe, ☎ +49 (0)721 8299250, www.segafredo.de

Clubs & Discos

En Vogue

The elegant club with chaise longues and a vaulted ceiling made of light balls plays house, electro and charts. You will find this club in the city centre between Europaplatz and Herrenstrasse.

Blumenstraße 10, 76133 Karlsruhe, ☎ +49 (0)721/5978340, www.envogue-nightclub.de

Topsy Turvy

Diskotheque with a social atmosphere and changing DJs, theme parties, karaoke and colorful decor. The Topsy Turvy is located in the centrally near the City Centre behind the Postgalerie /Europaplatz.

Hirschstr. 30, 76133 Karlsruhe, ☎ +49 (0)171 6280877, www.facebook.com/TopsyTurvyKarlsruhe

Qubes Club

The guests of the minimally styled and futuristically illuminated club dance here to RnB, electro and house. In addition to the chill out bar, there are also some lounge areas. Centrally located tot he Europaplatz / Postaglerie.

Hirschstraße 16, 76133 Karlsruhe, ☎ +49 (0)151 5681308, www.qubes-club.de/

App Club Karlsruhe

For trend conscious night owls the App Club offers disco with changing party series from classics to house on a dance floor illuminated from below. Enterally located in the city center.

Kaiserpassage 6, 76133 Karlsruhe, ☎ +49 (0)721/9204423, www.app-club.de



A-Z List

Airports

The distances to the nearest airports:

- Karlsruhe/Baden, Baden Airpark approximately 40 km
- Stuttgart Airport, approximately 80 km
- Frankfurt Airport International, approximately 130 km

Arrival

The regular check in time is 2 p.m. You are welcome to deposit your luggage with us in advance and move into the room immediately after cleaning.

Adapter

If you do not have a 230-volt plug or connection for your technical devices, you will receive free adapters for our sockets at the reception, depending on availability. If you need additional extension cables, you can get them at the reception on request.

Apartments

Our house has eight suites, two of them have a pantry kitchen. Each suite is equipped with a couch bed and extra-long beds of 200 x 220 cm.

Baby cots

Cots are available on request and are free of charge.

Bank

There are various different bank institutes located within the city center:

- BBank eG, Herrenstraße 2-10
- Commerzbank AG, Karl-Friedrich-Straße 7
- Deutsche Bank Investment & Finanz Center, Kaiserstraße 90
- HypoVereinsbank UniKredit Bank AG, Waldstraße 67
- L-Bank, Schlossplatz 10
- Postbank, Kriegsstraße 100
- Sparkasse Karlsruhe Ettlingen, Karl-Friedrich-Straße 8
- Targobank AG & Co. KGaA, Kaiserstraße 121
- Western Union, Adlerstraße 12



Bath robes

Bathrobes can be found in each hotel room.

Bedclothes

On request we will change your bedclothes daily.

Bicycle rental

You can hire bicycles from us free of charge. Just ask at the reception. We are also happy to inform you about possible routes.

Breakfast

For a good start to the day, we offer you a balanced breakfast from our breakfast buffet with cold and warm dishes. We also have alternatives for intolerance.

The breakfast times are:

Monday – Friday 6:30 a.m. to 10:00 a.m.

Saturday, Sunday & public holidays 6:30 a.m. to 11:00 a.m.

Car rental

- Europcar Autovermietung GmbH, Bahnhofplatz1, 76137 Karlsruhe
☎ +49 (0)721 931550 (Mo – Fr. 7-20h, Sa 8-12h, So 9-11h)
- SIXT Autovermietung Karlsruhe, Kaiserallee 11, 76133 Karlsruhe
☎ +49 (0)89 66060060 (Mo – Fr 7-19h, Sa 8-12h, closed at Sunday)
- Hertz Autovermietung, Haid-und-Neu-Straße 40, 76131 Karlsruhe
☎ +49 (0)721 6272722 (Mo-Fr 8-17h, Sa 8-10h, closed at Sunday)
- Budget Autovermietung, Ludwig-Erhard-Allee 6, 76137 Karlsruhe
☎ +49 (0)69 710445596 (Mo – Fr 7-18h, Sa 8-12h, closed at Sunday)

Car service station

In the Waldhornstraße you will find an office of the Carglass GmbH, ☎ +49 (0)180 2200127

City maps

City maps are available for you in your room upon arrival.



Cosmetics

Hygiene and cosmetic items (e.g. disposable razors, feminine hygiene, ear plugs, sewing boxes and other useful things) are available on request at the reception.

Credit cards

The following credit cards are accepted in our house:

Mastercard, Visa, American Express, Maestro, Diners Club and Euro cards.

Departure

The regular departure is until 12 in the day. We kindly ask you to vacate your room by this time. You can arrange a alter departure time with the reception, depending on availability.

Dogs and pets

Your pet is always welcome in our house, except in the breakfast room. Please keep dogs on a leash in the hotel. We charge additionally € 10.00 per night.

Do not disturb sign

Simply hang the sign on the outside of your hotel room door if you don't want to be disturbed or if you don't want the room to be cleaned yet.

Drinks

There is a minibar with drinks in your room. The first filling is free of charge. You can buy additional drinks at the reception.

Emergency ambulance, ambulance transport, emergency surgery:

☎ +49 (0)721 19222

If you desire more information about local health services, hospitals and doctors, please feel free to ask our reception staff.

Emergencies

In case of emergencies please contact reception, immediately (dial ☎ 90) or directly the emergency doctor (dial ☎ 0-112)



Emergency exits

In the event of an emergency, please follow the emergency lighting in all corridors and public areas.

Express Check-out

We offer you a quick and easy check-out. Let us know your credit card details or send us an assumption of costs in advance.

Fax service

You can use our free fax service at our reception. Received faxes are deposited at the reception. Our fax number is ☎ +49 (0)721 9170150.

Fire

In case of a fire: Please keep calm. Close all windows in the room.

An emergency exit plan, can be found in your room.

Please have all doors and windows closed after leaving your room.

Fire extinguishers are located on each corridor on each level.

Under no circumstances use the elevator. Please exit the hotel by use of the stairways and emergency routes, only.

Flight connections

The reception will be happy to help you with information about flight connections.

Gas station

There are petrol stations on the city's exit roads. Please ask at reception for further information.

Guest computer

In the new part of the hotel you are welcome to use our guests' computer with internet connection and printing facilities.

Guest questionnaire

In your room you will find a questionnaire to evaluate your stay. You are welcome to rate us, tell us what you liked and what bothered you. This is the only way we can constantly improve. We appreciate your feedback!



Gym

Our gym is on the 1st floor, directly in opposite of the elevator. The room is equipped with treadmills, rowing machine, spinning bikes, steppers, weights and dumbbells. Use at your own risk for adults aged 18 and over. Children may only enter and use the room when accompanied by an adult. The opening times are daily from 7 a.m. to 10 p.m.

Internet

All rooms and public areas in the Hotel are equipped with WIFI, which you can use free of charge. Connect with „Fairspot Kaiserhof“ and log in with your first and last name. In the new building there is also a guest computer with an internet connection. Our web address is: www.hotelkaiserhof-ka.de

Ironboard and Irons

We will provide an iron and a board into your room on request free of charge.

Jogging

There are many beautiful jogging trails in Karlsruhe. The park and wood Hardtwald offer varied and extensive jogging and walking trails. Our jogging and bicycle flyer with selected routes is available at the reception.

Laundry / cleaning and ironing service

You are welcome to return your laundry (laundry bag & price list is in the wardrobe) to the reception by 8:00 a.m. - you will receive your cleaned laundry back in the evening.

Lost items

Forgotten things are collected and kept by us at the reception. Please ask us.

Luggage service

You can leave your luggage at the reception when you arrive early or check-out late.

Messages

Will be disposed for you at the reception.

Minibar

Each room is equipped with a minibar. The first filling with drinks is free of charge. You can order additional drinks at the reception at any time.



Museums

Natural History Museum: Erbprinzenstraße 13, ☎ +49 (0)721 1752111

Baden State Museum: Schloßplatz 1-3, ☎ +49 (0)721 926.6514

State Art Gallery Karlsruhe: Hans-Thoma-Straße 2, ☎ +49 (0)721 9263359

Legal History Museum: Herrenstraße 45, ☎ +49 (0)721 29353

ZKM – center for Art and Media Technology: Lorenzstraße 19; ☎ +49 (0)721 81001200

Newspapers and magazines

In our lobby you will find daily newspapers and weekly journals free of charge.

Payment

Please pay your invoice at the check-in or until 12:00 on the day of departure at our front desk. In order to avoid long waiting times at the check-out, we recommend to pay your invoice on the evening before your departure.

Pharmacy

- International Pharmacy at "Marktplatz": Kaiserstr. 80, ☎ +49 (0)721 22438
- Pharmacy Ettlinger Tor, Ettlinger-Tor-Platz 1, ☎ +49 (0)721 3540622

Phone

To get an outside line, dial "0". You can be reached directly from outside via the following number: ☎ +49 (0)721 9170 - Room number. If you want to dial another room in the house directly, dial the room number.

Landline calls to Andorra, Belgium, China, Denmark, Germany, Faroe Islands, Finland, France, Gibraltar, Greece, Great Britain, Ireland, Italy, Japan, Canada, Liechtenstein, Luxembourg, Netherlands, Norway, Austria, Poland, Portugal, Sweden, Slovakia, Spain, Czech Republic and the USA are free of charge.

Photocopy service

If you need a copy or want to print something out, please report to reception.

Pillow menu

We are offering you a selection of different pillow types and sizes. Just ask at the reception.



Public Transportation

Our hotel is located directly on the market square. At the station "Marktplatz" you have access to the Karlsruhe tram network. The bus no. 10 stops just opposite the hotel with a direct connection to the main train station. You can get the route map for local transport at the reception.

Radio

The radio stations can be found on television, program channel 100+.

Railway station

The distance from the hotel to the train station is 2 km. Bus number 10 runs between the train station and the hotel. The stop is directly in opposite the hotel and the journey takes 8 minutes.

Reception

Our reception is open 24 hours a day, 7 days a week. Our reception staff is more than happy to look after your demands and to answer your questions. Simply dial ☎ go out of your room or ☎ +49 (0)721-9170-0 if you calling from outside the hotel.

Relaxation

You will find rest and relaxation in our wellness area with steam bath and sauna. It is located on the 1st floor of the house and is open for you daily from 6 p.m. to 11 p.m.

Restaurants

In our house is located the HANS IM GLÜCK restaurant with a range of classic and contemporary burger variations, as well as salads, homemade lemonades and creative cocktails. Vegetarian and vegan options are also available. You can dine between birch trunks in the restaurant or have the menus served as room service. You will find a menu card in your room. Opening times: daily from 11 a.m.

For further restaurant recommendations, ask our staff from the front desk.

Room service

You are hungry in the evening and don't want to leave the room anymore, our neighbour "Hans im Glück" will be happy to bring you burgers, salads and drinks to your room. You will find a menu on your desk. You can reach us at: ☎ +49 (0)721 86428517 or you can order at the reception.



Sauna

Our small spa area with sauna and steam bath is on the first floor at the end of the corridor. You will find a bathrobe and slippers in your room, towels in the spa area.

Shoe care

Sponges for shoes are ready for you in your room. You will find a shoe cleaning device in the new building.

Sightseeing

After a short walk of only 5 minutes, you can reach the castle of Karlsruhe. In there you have the possibility to visit the heritage museum or to climb up the tower of the castle that provides you with a stunning view over the city of Karlsruhe. The park and green behind the castle, the botanic garden as well as the water- playground offer a great experience for kids and adults at the same time.

Stamps and envelops

You will find writing paper and envelopes within this folder. Stamps can be bought at the reception desk.

Steam bath

Our steam bath in the hotel's wellness area is on the 1st floor and is open for you daily from 6 p.m. to 11 p.m.

Taxi

The number of the taxi central is ☎ +49 (0)721 944144. We will be happy to take your taxi order and pre-order for you at the reception.

Television

Each room is equipped with a TV. In addition to the regional cable program on offer, international news channels can also be received. A detailed list of channels for TV and radio can be found above.

Theatre / concert tickets

The reception will be happy to advise you on the current program of performances by the Baden State Theatre, the Chamber Theatre or other theatres and cinemas.



Towels

On request you can get fresh towels every day.

Room card

We will be happy to keep your room card back at the reception desk when you are leaving the hotel. The reception works 24 hours a day and 7 days a week.

Room service housekeeping

On request you can do without room service. To do this, please hang out the white card labeled „no room service“ on the outside of the room door.

Wake-up calls

It is possible to be woken up personally. Please inform us the evening before.

Your satisfaction

Our highest goal is satisfying our guests. We always comply with your wishes and make every effort to make you feel comfortable. In the room you will find a guest questionnaire to evaluate your stay and for your criticism. We appreciate your feedback!