



Dear guests,

we look forward to seeing you back!

Our warmth and hospitality have remained the same. New is our Feel-Safe-Concept, so that you feel even in times of Corona comfortable throughout your stay in our house.

We have implemented the officially prescribed hygiene and safety measures in our hotel in such a way that you can continue to enjoy your stay with us carefree. Nothing is more important to us than protecting your health so that you can have a relaxing time in our house.

Feel safe with our personal touch!

Our Hotel Kaiserhof Feel-Safe-Concept not merely includes all important protective measures for your safety and health, we also have adapted and reinterpreted all the usual services for you:

1. Movement without contact in our house

- one-way regulation with separated entrance and exit
- quick check-in, which can also be done contactless by request, info@hotelkaiserhof-ka.de.
- payment at check in, if possible with a credit card
- before arrival invoicing and payment are possible
- Questions and requests can be made anytime to our reception by phone: +49 (0)721 91700 or email: info@hotelkaiserhof-ka.de

2. Personal protective equipment

- on arrival a set with a face mask, gloves and disinfectant is provided for each guest
- in all public areas, mouth protection applies
- hand disinfection dispensers are installed at the hotel entrance, on the toilets and on the elevators on each floor

3. Compliance with the minimum distance

- distance markings for maintaining the distance of at least 1.5m in our lobby and public areas
- one-way paths with markings for entrance and exit
- single use of the elevator
- single use of public toilets

4. Adjustment of our breakfast offer

Instead of our breakfast buffet, which is prohibited due to official regulation, we offer every guest:

- an individual and freshly prepared breakfast take-away package to go, which can be picked up in the breakfast room at the appointed time
or
- a freshly prepared room breakfast that is brought to your door in the morning at the appointed time

5. Optimized procedures for cleaning and disinfection

- daily surface disinfection of the guest rooms
- regular disinfection at a high frequency of doorknobs, light switches and handrails in all public areas
- components like hotel folder, writing utensils, decorative pillows and cosmetic items have been removed from the rooms until further notice, but can be requested anytime at the reception

6. Our services sauna and fitness

We are finally allowed to open for our guests again sauna and fitness room. You can book this service for exclusive personal use. The steam bath must unfortunately remain closed. We take a small allowance for the use of the service facilities.

- €15 for two hours exclusive use of our sauna
- €7 for one hour exclusive use of the fitness room
- bike rental is free of charge

To make an appointment for sauna or fitness please contact our reception in advance

We continuously review and adjust all official measures and precautions.

We hope to be able to offer you all services again in the usual way without restrictions. Until then, the health and safety of our guests have top priority for us.

We are at your disposal for all your outstanding questions at any time by phone: +49(0)721 91700 or by email: info@hotelkaiserhof-ka.de

Hope to see you soon!

Your Hotel Kaiserhof Team